



Status of Motor City Furry Con 2020 & COVID-19 Outbreak

We are living through events which are unprecedented in modern times. And it's because of one of those, the global outbreak of Coronavirus Disease 2019, that we must do something unprecedented in the history of this convention:

Motor City Furry Convention 2020 is postponed, and will not happen during our originally scheduled April 3 - 5 dates.

What Happened?

On Friday, March 13th, Michigan Governor Gretchen Whitmer ordered that all events expecting attendance greater than 250 not be held to help contain the spread of COVID-19. This order lasts through Sunday, April 5, during which the original dates for our convention fall. As such we are very sadly not able to hold MCFC during those dates this year.

What's the Plan?

We're attempting to reschedule to a time later in the year. C'mon, we can't just cancel, we love you all too much to do that. Negotiations are already under way for new dates. We'll keep you informed of our plans as the details become available.

Additional Questions

We know you have a hundred questions, and we'll try to answer as many as we can:

Registration: Are refunds on my registration available?

Yes, certainly. We have three options for how we can handle your registration and its fee:

1. **Keep your registration.** If you choose to take no action, we'll hold onto your file. You'll be considered registered, paid, and otherwise all set for when we reschedule the event.
2. **Request a refund.** If you're unsure you'll be able to make the rescheduled event, or just want to have a refund of your registration fee issued, just let us know.
3. **Donate your registration fee.** Thank you! This will help us cover any non-refundable costs so we're better prepared when we're able to reschedule.



Motor City Furry Con
Board of Directors



questions@motorcityfurrycon.org

Refund requests will be held and processed soon, we'll let you know when those go out. They will return to the original credit card used. If you've upgraded your registration, you'll see multiple refund transactions (one for the initial reg, followed by any upgrade payments.) Dealers had table payments rolled in with the registration, so all of that will be refunded together.

If you're ready to make a choice, we aim to have that as an automated option in a few days. Visit your confirmation link, the link in your confirmation email receipt (it ends in /confirm/ with some random letters or numbers after it.) When the features become available, you'll see buttons that let you choose what to do.

If you can't find your confirmation link or have other questions about the proced, email registration@motorcityfurrycon.org. But please be patient, the registration volunteers are already handling an enormous volume of requests now.

Hotel: What about the hotel reservation?

We are actively working with the hotel on options to move or cancel reservations. We will have a procedure in place shortly.

This is new to the hotel as well, so please bear with them while they configure the system to handle so many changes!

Any Other Questions?

Feel free to reach out to questions@motorcityfurrycon.org with any other questions you have.

We will see you all again soon.

Sincerely,

Eric Grimson (Keet) -- MCFC Chair
Paul Randazzo (ArtKit) -- MCFC Vice Chair
MCFC board members
Bismarck, Drykath, Edward, Nizzbit, Red Unicorn
And the rest of the MCFC Staff Family



motorcityfurrycon.org

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